

When paying in person, please bring the entire bill.

Page 1
Name

ANNA KOSANOVICH-HESEL

68974 6705 70004 0895

Service Location 717 N WILLOW RD, ELMHURST

Phone Number 630-887-1513

Account Number 6897467057

Issue Date 03/05/2004



Meter Information	Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Diff	Mult x	Usage
					Previous	Present			
	03/05	998767915	General Service	Tot kWh	97918 ACT	98584 ACT	666	1	66

Current Period	Res Gen Service - Single	Service from 02/04/2004 to 03/05/2004 - 30 Day
	Customer charge	\$7.58
	Energy charge 400 kWh X	\$0.08275 33.10
	Energy charge 266 kWh X	\$0.06208 16.51
	Decommissioning adjustment 666 kWh X	0.00082 0.55
	Instrument Funding Charge Credit 666 kWh X	-0.00775 -5.16
	Instrument Funding Charge Debit 666 kWh X	0.00775 5.16
	Franchise cost	\$57.74 X .77998% 0.45
	State tax	2.20
	Municipal tax	3.75
	Total current charges	<u>\$64.14</u> agree

Other Charges

Thank you for your payment of \$96.00
Transfer service *from where? what address?*
Transfer service 6A KINGERY QUARTER APT 203 DOWNERS GROVE T
Transfer service 1959 HERON AVE A SCHAUMBURG
Late payment charge - electric
Charges from previous bill
Total other charges
Total amount due

\$1,498.83
\$23.91 agree
\$824.05 *not correct amount*
\$193.41 *no*
\$178.82 *what bill?*
\$2,719.02 *from who*
\$2,783.16

*we agree with
\$23.91 amount
from Kingery Quarter
& also actual amount
of bills @ current address*

Exhibit A

*64.14
23.91
\$88.05 is
all we agree
with*

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USEFUL TELEPHONE NUMBERS
Hearing/Speech Impaired: 1-800-572-5789 (TDD)
Customer Service: 1-800-Edison-1 (1-800-334-7661)

Understanding Your Bill

Constant "Mult x" A multiplier applied to the meter reading to obtain actual usage. For most residential customers, the constant is 1 because their meters register actual usage.

Customer Charge A charge to recover the costs of the standard service connection, meter reading, billing, and any standard metering. The customer charge also includes charges for state funds for renewable energy resources, coal technology development, and low-income energy assistance. For delivery service customers only, the customer charge does not include the costs of meter reading or standard metering.

Customer Class *Delivery service customers only* The classification applicable to the customer for billing purposes. For most non-residential customers, it is based on the customer's highest demand during the Demand Peak Periods in the preceding 12 monthly billing periods for all tariffed services ComEd provided. Certain delivery service charges are determined by customer class.

Customer Transition Charge *Delivery service customers only* A charge applied to each kilowatt-hour delivered by ComEd under the provisions of Rate RCDS (Retail Customer Delivery Service) - and under certain other circumstances - that provides for the recovery of certain past investments ComEd made in Northern Illinois' electric system.

Decommissioning Adjustment An adjustment applied to each kilowatt-hour supplied and/or delivered that provides for the recovery of the estimated costs to safely retire the nuclear generating units originally built by ComEd when they reach the end of their operating lives and need to be decommissioned.

Demand *Non-residential customers only* A measure of the rate at which electrical energy is used. Typically measured in kilowatts (kW).

Demand Charge *Non-residential customers only* The charge per kW multiplied by the maximum demand for the billing period.

Distribution Facilities Charge *Delivery service customers only* The charge per kW multiplied by the Maximum Kilowatts Delivered for the billing period; or the charge per kilowatt-hour (kWh) multiplied by the number of kWhs delivered in the billing period, as applicable.

Energy (kWh) A measure of electricity used. (See kilowatt-hour also.)

Energy Charge The charge per kWh multiplied by the number of kWhs used. The charge per kWh may vary between summer and non-summer months, between peak and off-peak hours, or by the total number of kWhs used.

Estimated Meter Reading (EST) An estimate of a customer's usage used for billing purposes when an actual meter reading cannot be made. This estimate is based on the customer's historical usage patterns. Generally, any discrepancy with actual usage will be corrected on the next actual reading.

Facilities Charge An additional charge for non-standard facilities.

Facilities Rental A monthly rental charge applicable to customers that elect to use non-standard equipment which is not included in their monthly charges for the supply and/or delivery of their electrical requirements.

Franchise Cost A charge to recover costs directly related to the franchise agreement between ComEd and your municipality.

Instrument Funding Charge (IFC) Credit and Corresponding IFC Debit A cents per kWh charge and offsetting credit that is related to efforts to lower company financing costs. This charge is billed and collected by ComEd, but belongs to the ComEd Transitional Funding Trust. ComEd includes the IFC Credit and IFC Debit on each customer's bill. The net effect on the total amount owed by each customer is zero: the total amount owed is neither increased nor decreased. *Delivery service customers only* If your Retail Electric Supplier (RES) arranges with and pays ComEd for any delivery services on your behalf, the IFC shown on your bill may be larger than the total amount billed to you. ComEd will bill your RES directly for the excess amount; currently, you are not required to remit the excess amount at this time.

Interim Supply Energy Charge (ISEC) *Delivery service customers (Rider ISS Interim Supply Service only)* A charge to recover the costs of supplying electricity. The ISEC is the charge per kWh multiplied by the number of kWhs used. The charge per kWh varies by the summer and non-summer billing periods and by customer class. For some customers, the charge per kWh also varies by energy peak and off-peak periods. The charge per kWh is based on the market value of energy using the formulae in Rider ISS.

Kilowatt (kW) A unit of measure of the rate at which electrical energy is used. Ten 100-watt light bulbs turned on at the same time will use electrical energy at a rate of 1000 watts or 1 kilowatt (kW).

Kilowatt-hour (kWh) A unit of measure of electricity used. One kilowatt-hour lights a 100-watt bulb for ten hours or operates a 1,000 watt appliance - such as a hair dryer, iron or toaster - for one hour.

Local Government Compliance Cost A charge to recover the cost of special projects that are in excess of standard work that the local government has required ComEd to perform.

Market Value Energy Charge (MVEC) *Non-residential delivery service customers (Rider PPO Power Purchase Option only)* The charge per kWh multiplied by the number of kWhs supplied under Rider PPO. The charge per kWh varies by summer and non-summer billing periods and by customer class. For some customers, charge per kWh also varies by energy peak and energy off-peak periods. The charge per kWh is based on the market value of energy using the formulae in Rider PPO.

Maximum Kilowatts Delivered (MKD) *Non-residential delivery service customers only* The highest 30-minute demand set by the retail customer for the electric power and energy delivered by ComEd during Demand Peak Periods in the monthly billing period. For customers with certain types of meters, the MKD will be based on the highest 30-minute demand during the monthly billing period.

Meter Rental A monthly rental charge applicable to customers that elect to use non-standard metering equipment not included in their monthly charges for the metering of their electrical requirements.

Metering Service Provider (MSP) *Delivery service customers only* An authorized provider of unbundled metering service (other than ComEd) to customers in ComEd service territory. An MSP must be certified by the Illinois Commerce Commission (ICC).

Non-standard Direct Access Service Request (DASR) Fees *Delivery service customers only* Point-to-Point DASR Fee - a DASR processing charge that is required when a customer uses point-to-point transmission services. Split Load DASR Fee - a DASR processing charge that is required when a customer splits its electrical requirements among different supply options.

Retail Electric Supplier (RES) *Delivery service customers only* An authorized provider of retail electric power and energy supply services other than ComEd. A RES may be either an Alternative Retail Electric Supplier (ARES) certified by the ICC, or an Illinois electric utility (other than ComEd), that meets all applicable obligations of the Public Utilities Act.

Standard Metering Service Charge *Delivery service customers only* A charge to recover the costs of meter reading and other standard metering services such as installing, removing, exchanging, maintaining and testing of meter equipment. For certain pumping and lighting customers, it is a charge per kWh multiplied by the number of kWhs used.

Summer Months The first billing month with a scheduled meter reading date on or after June 15, and the next three billing months.

Taxes The rates charged for electric service include taxes such as federal and state income taxes and property taxes. Other taxes are itemized on your bill as follows.

State Tax - A charge per kWh multiplied by the number of kWhs delivered. The charge per kWh varies by the total number of kWhs delivered.

Municipal Tax - A charge per kWh multiplied by the number of kWhs delivered. The charge per kWh varies by the total number of kWhs delivered. The tax appears on the bills of customers located in a municipality if the municipality imposes a municipal utility tax.

Transmission Services and Ancillary Transmission Services Charge (TSC) *Delivery service customers only* A charge to recover the costs of using the transmission system, including the costs of services necessary for the reliable operation of the transmission system. For some delivery service customers, this charge is billed directly to the customer's supplier of electricity.

For a detailed explanation of billing rates, terms and conditions of electric service, see the *Your Electric Rates* or *Your Delivery Services Rates* brochures. To receive one, please call 1-800-Edison-1 (1-800-334-7661). If you are hearing or speech impaired and use a TDD, call 1-800-572-5789.

